

Date: 2013-06-28

Marlene H. Dortch

Secretary

Federal Communications Commission

445 12th Street, SW

Washington, DC 20554

CG Docket Nos. 13-24 and 03-123

RE: Please Grant FCC Approval of the InnoCaption App
Created by Miracom for Smartphone Devices

Dear Secretary Dortch,

I am writing to strongly endorse the InnoCaption product for a Smartphone and urge the FCC to grant speedy approval of this product for the deaf and hard of hearing community. A product like this is in great demand for those with a hearing loss trying to function in society and compete for employment with the hearing community. It offers a level playing field that is not currently available with other caption products.

While I do not personally suffer from hearing loss, I have good friends who do and it pains me to watch what they go through making or receiving a call, especially on a cell phone. For example, in the event of a breakdown on the road, they should be able to call a tow service without worry or frustration.

I am not connected with Miracom or the InnoCaption product in any way. I have a great deal of empathy for those with hearing loss and who have great need of this service being available.

I urge the Commission to grant quick approval of this product for the sake of all our hearing friends and colleagues.

Thank you for taking serious note of this request.

Sincerely,

James Carron

12000 Mont Vista Dr.

Auburn, CA 95603

Reference: CG Docket No. 03-123
CG Docket No. 13-24

cc: Hon. Mignon Clyburn

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